

Fig. 1

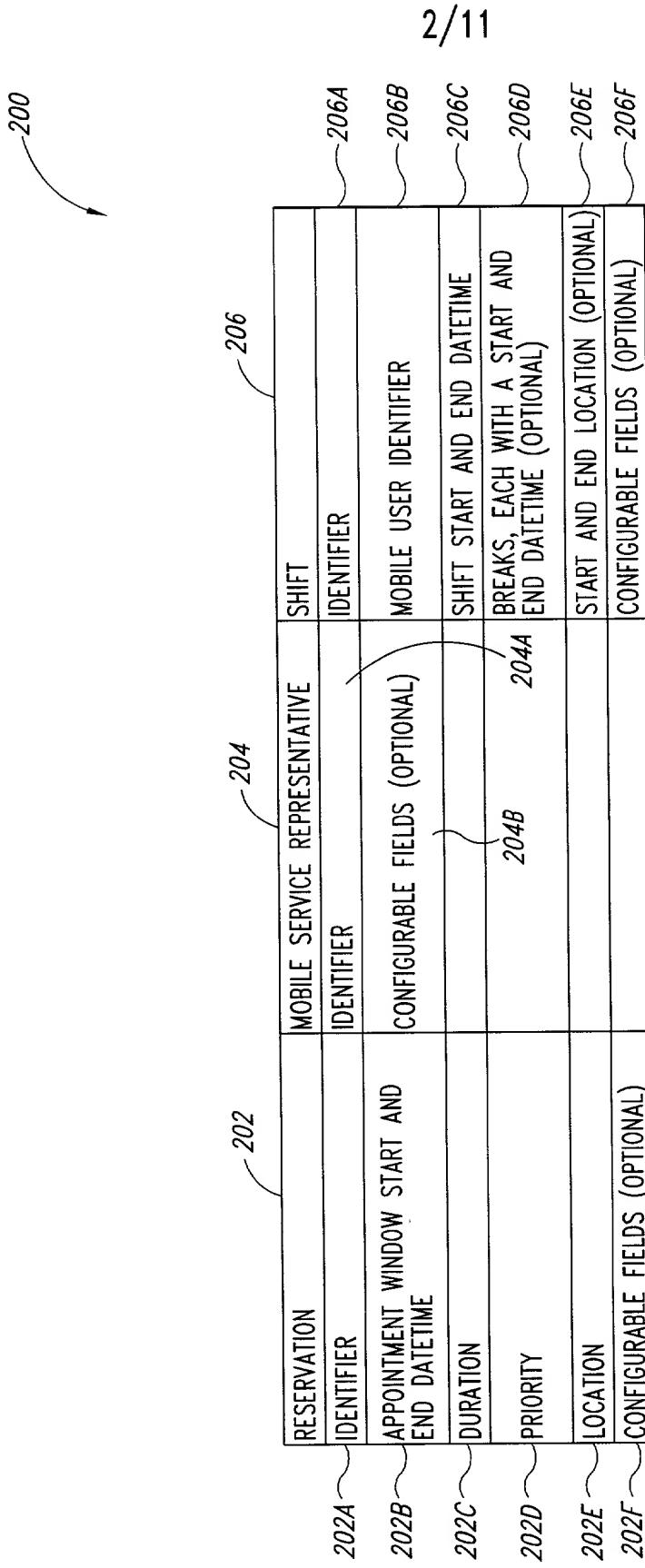
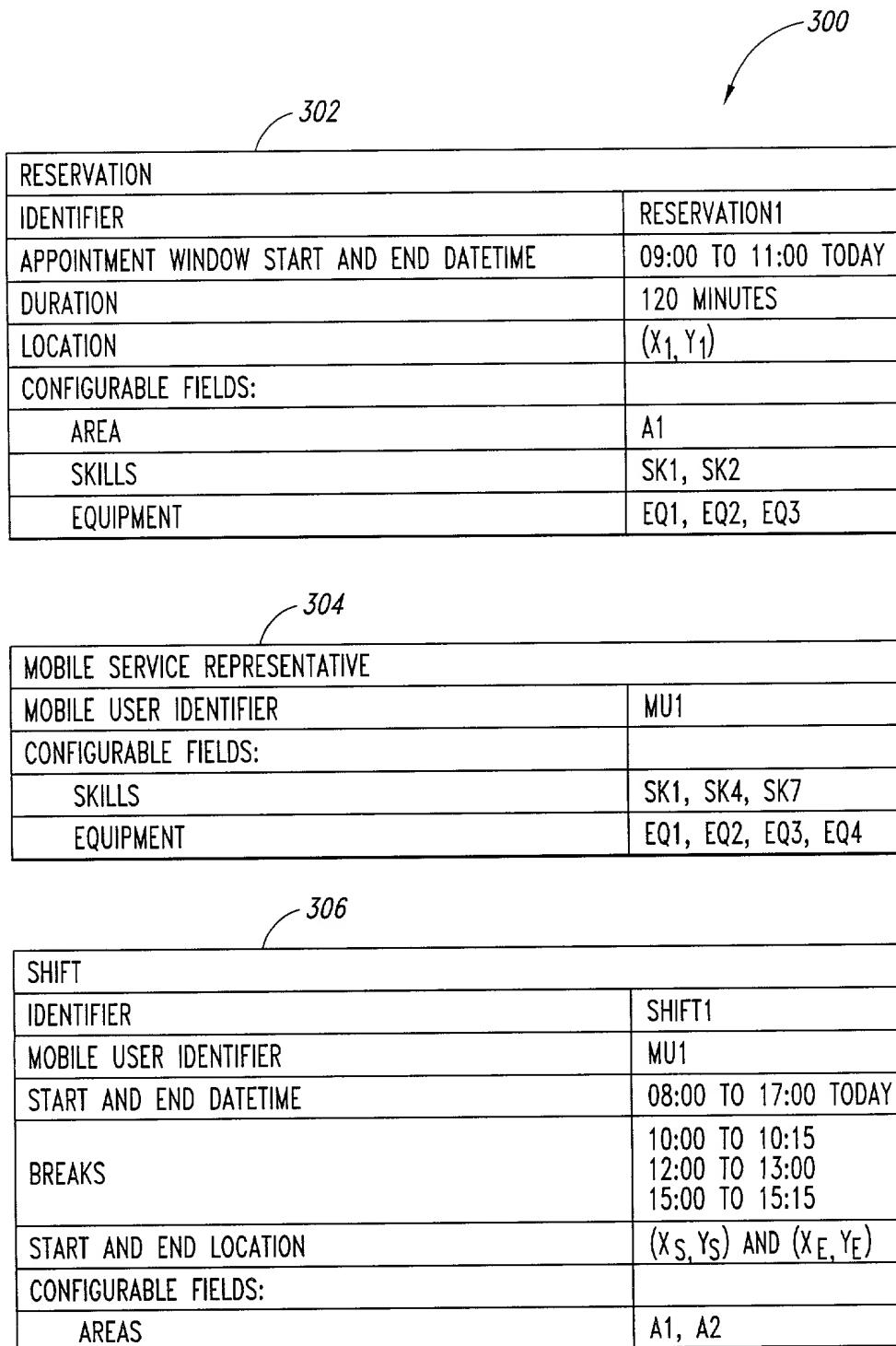


Fig. 2



300

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RESERVATION	
IDENTIFIER	RESERVATION1
APPOINTMENT WINDOW START AND END DATETIME	09:00 TO 11:00 TODAY
DURATION	120 MINUTES
LOCATION	(X ₁ , Y ₁)
CONFIGURABLE FIELDS:	
AREA	A1
SKILLS	SK1, SK2
EQUIPMENT	EQ1, EQ2, EQ3

MOBILE SERVICE REPRESENTATIVE	
MOBILE USER IDENTIFIER	MU1
CONFIGURABLE FIELDS:	
SKILLS	SK1, SK4, SK7
EQUIPMENT	EQ1, EQ2, EQ3, EQ4

SHIFT	
IDENTIFIER	SHIFT1
MOBILE USER IDENTIFIER	MU1
START AND END DATETIME	08:00 TO 17:00 TODAY
BREAKS	10:00 TO 10:15 12:00 TO 13:00 15:00 TO 15:15
START AND END LOCATION	(X _S , Y _S) AND (X _E , Y _E)
CONFIGURABLE FIELDS:	
AREAS	A1, A2

Fig. 3A

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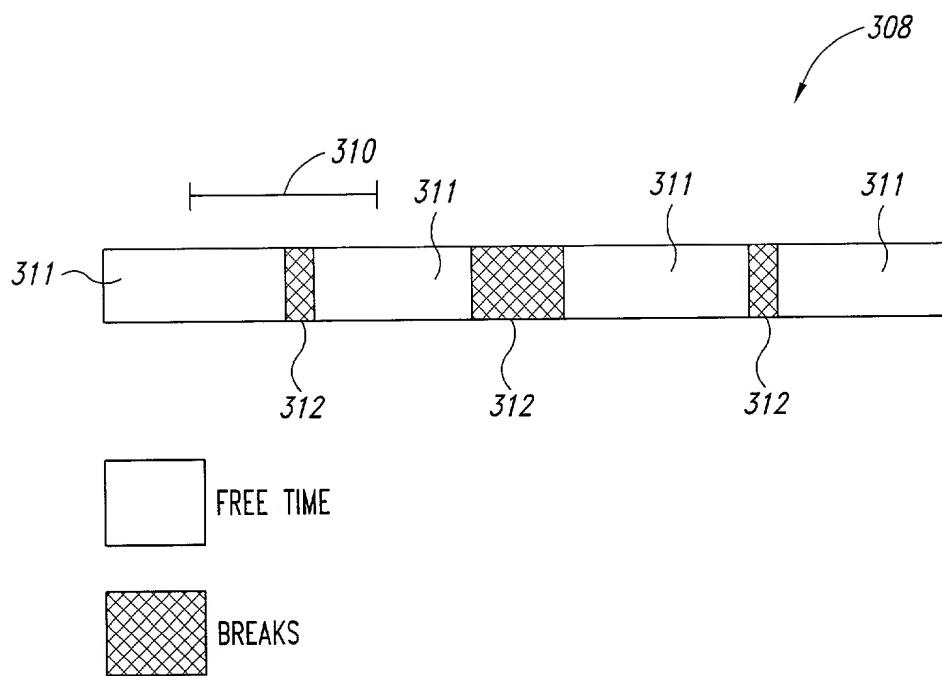


Fig. 3B

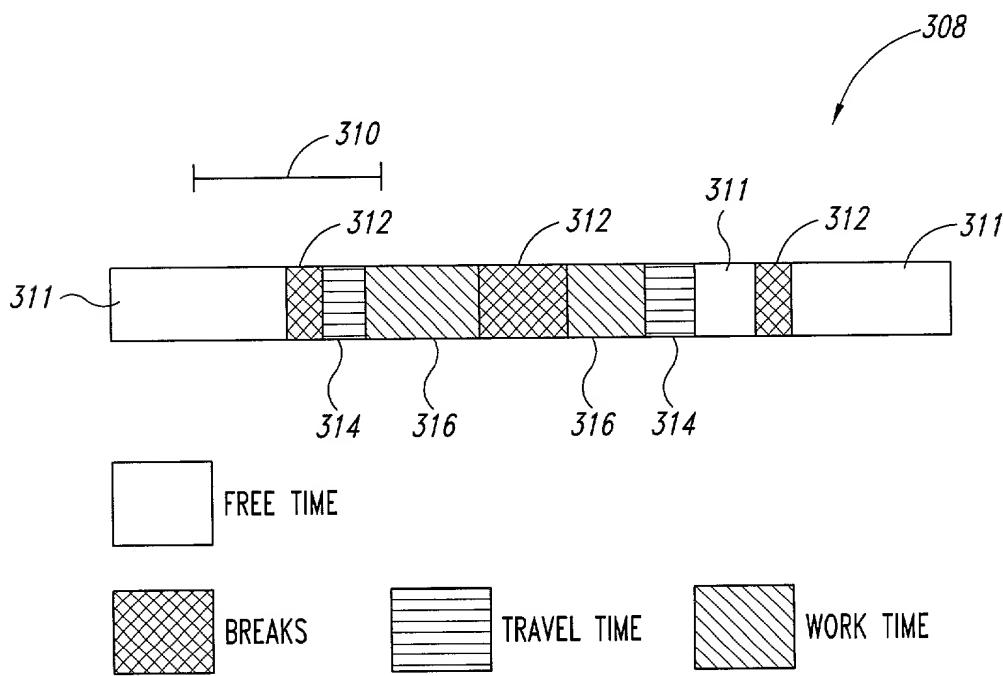


Fig. 3C

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RESERVATION	
IDENTIFIER	RESERVATION2
APPOINTMENT WINDOW START AND END DATETIME	14:00 TO 16:00 TODAY
DURATION	60 MINUTES
LOCATION	(X2, Y2)
CONFIGURABLE FIELDS:	
AREA	A2
SKILLS	SK7
EQUIPMENT	NONE

Fig. 3D

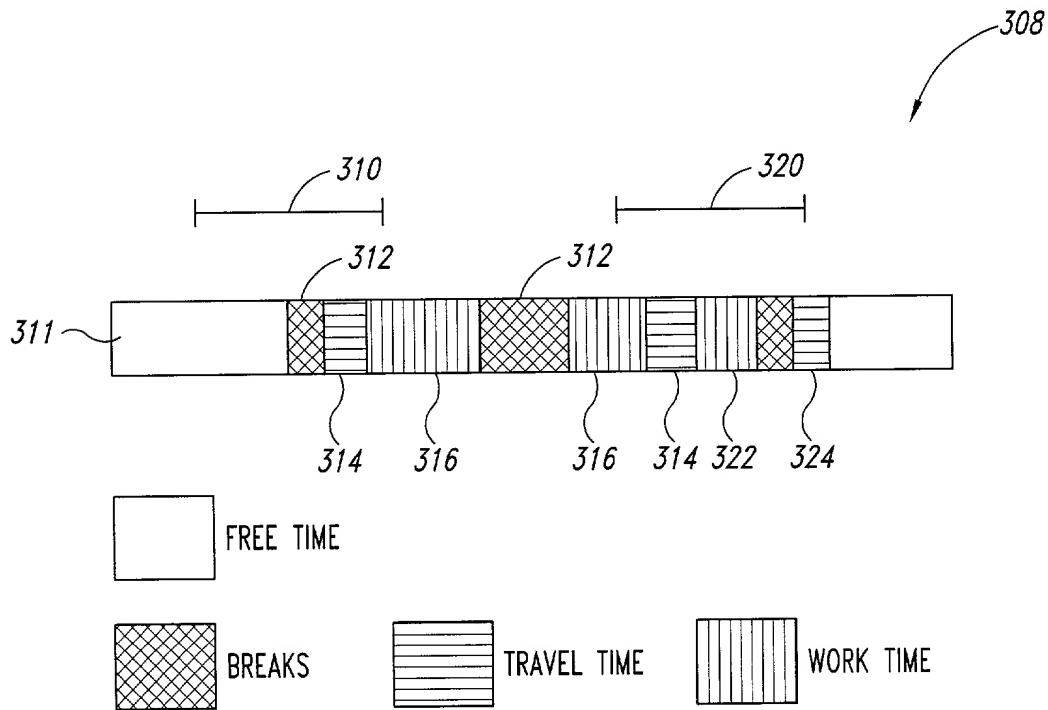


Fig. 3E

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RESERVATION	
IDENTIFIER	RESERVATION3
DURATION	50 MINUTES
LOCATION	(X_3, Y_3)
CONFIGURABLE FIELDS:	
AREA	A1
SKILLS	SK4
EQUIPMENT	NONE

Fig. 3F

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START TIME	END TIME	REASON OFFERED
08:00	09:00	OVERLAPS THE 08:20 TO 09:35 START TIME RANGE
09:00	10:00	OVERLAPS THE 08:20 TO 09:35 START TIME RANGE
10:00	11:00	NOT OFFERRED
11:00	12:00	OVERLAPS THE 11:35 TO 14:05 START TIME RANGE
13:00	14:00	OVERLAPS THE 11:35 TO 14:05 START TIME RANGE
14:00	15:00	OVERLAPS THE 11:35 TO 14:05 START TIME RANGE
15:00	16:00	OVERLAPS THE 15:35 TO 15:50 START TIME RANGE
16:00	17:00	NOT OFFERRED
08:00	12:00	OVERLAPS THE FIRST TWO START TIME RANGES
13:00	17:00	OVERLAPS THE LAST TWO START TIME RANGES
08:00	17:00	OVERLAPS ALL THREE START TIME RANGES

Fig. 3G

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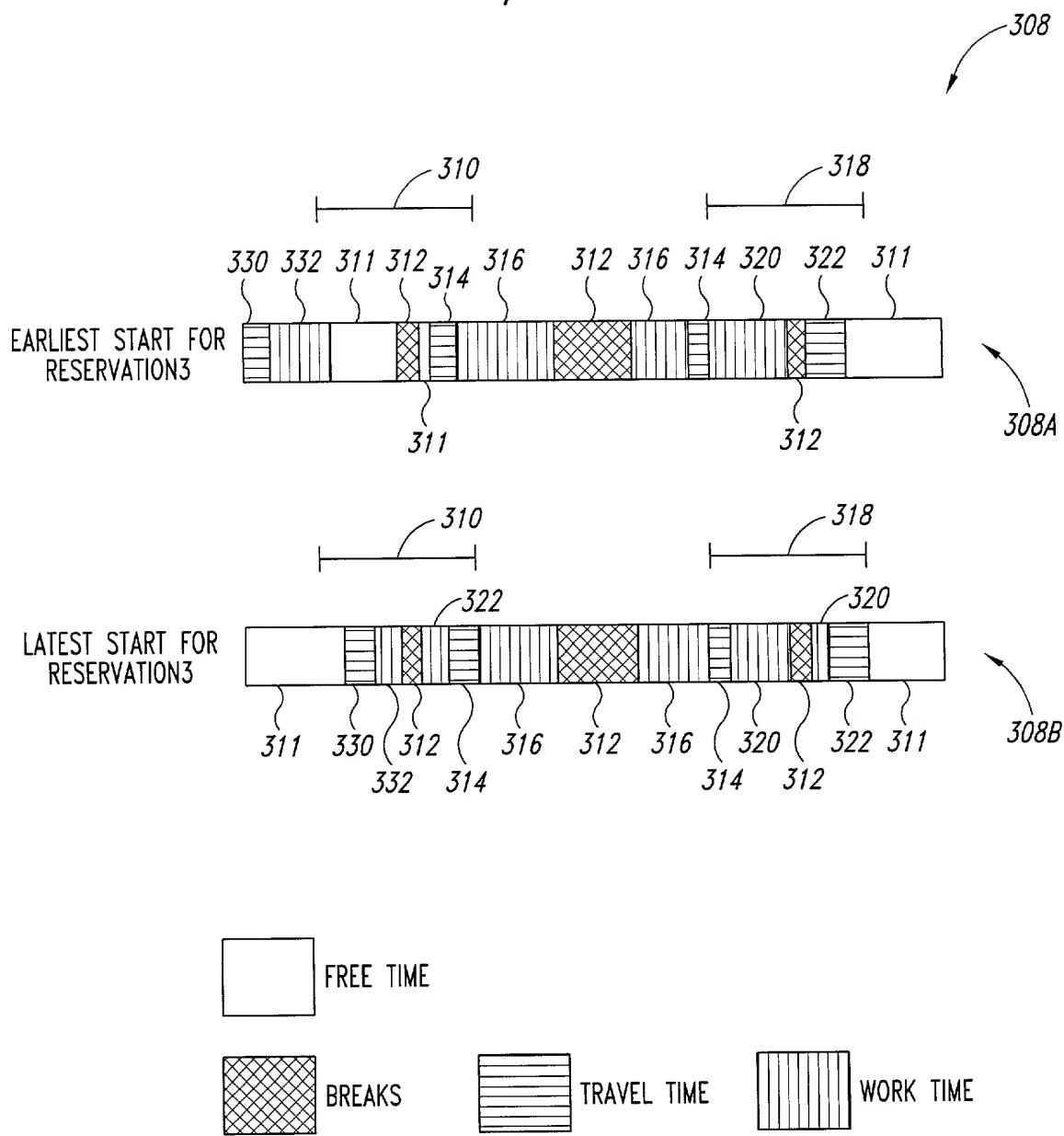


Fig. 3H

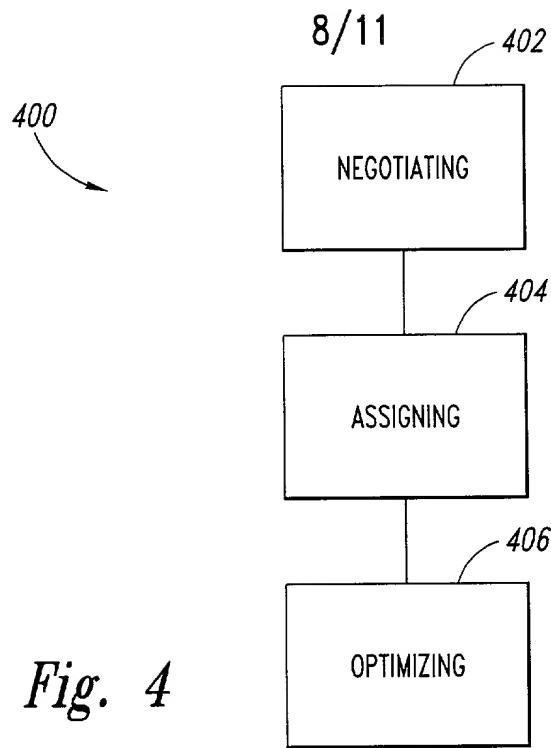


Fig. 4

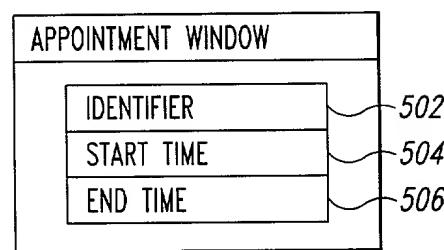


Fig. 5A

IDENTIFIER	START TIME	END TIME	IDENTIFIER	START TIME	END TIME
8	08:00	10:00	14	14:00	16:00
9	09:00	11:00	15	15:00	17:00
10	10:00	12:00	AM	08:00	12:00
11	11:00	13:00	PM	13:00	17:00
12	12:00	14:00	NIGHT	17:00	08:00
13	13:00	15:00			

Fig. 5B

600



i	j	1	2	3	4	5	6
1	-	AP	AP	AU	AU	AU	
2	-	-	NO	AU	AP	AU	
3	-	-	-	NO	AU	NO	
4	-	-	-	-	AP	AU	
5	-	-	-	-	-	-	NO
6	-	-	-	-	-	-	-

Fig. 6A

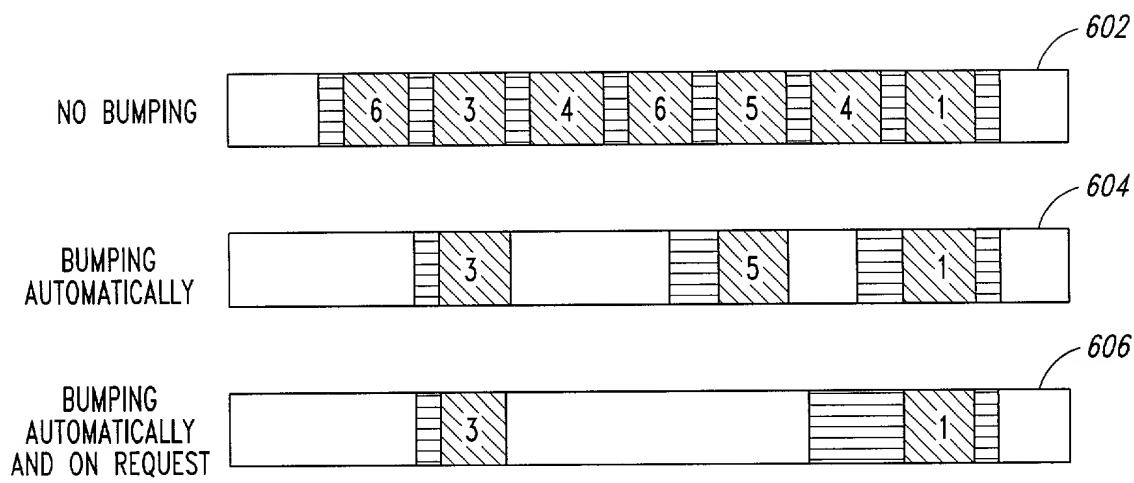


Fig. 6B

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	STREET NAME	STREET NUMBER
RESERVATION1	STREET1	123
RESERVATION2	STREET1	321
RESERVATION3	STREET2	123
RESERVATION4	STREET1	321
RESERVATION5	STREET2	321

Fig. 7

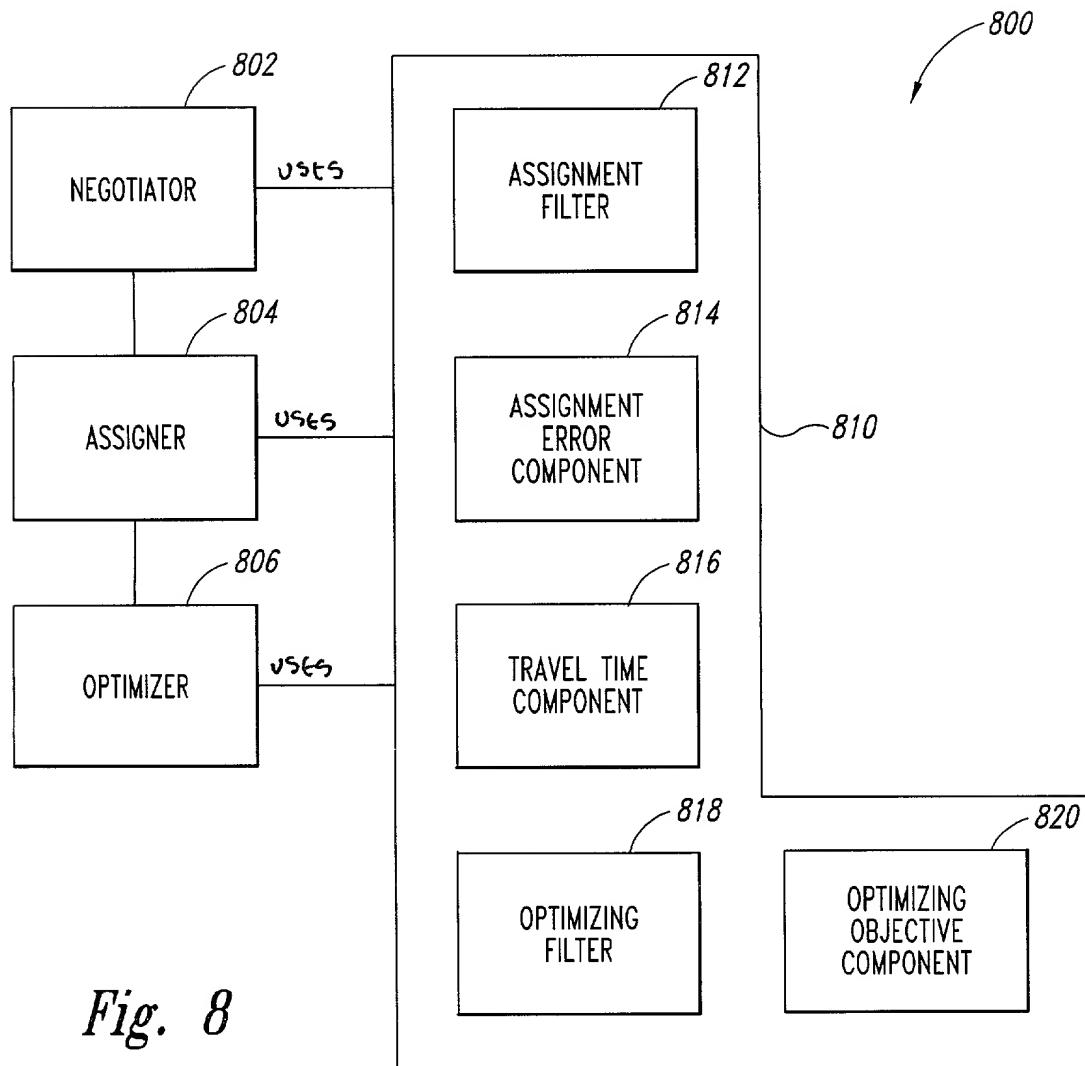


Fig. 8

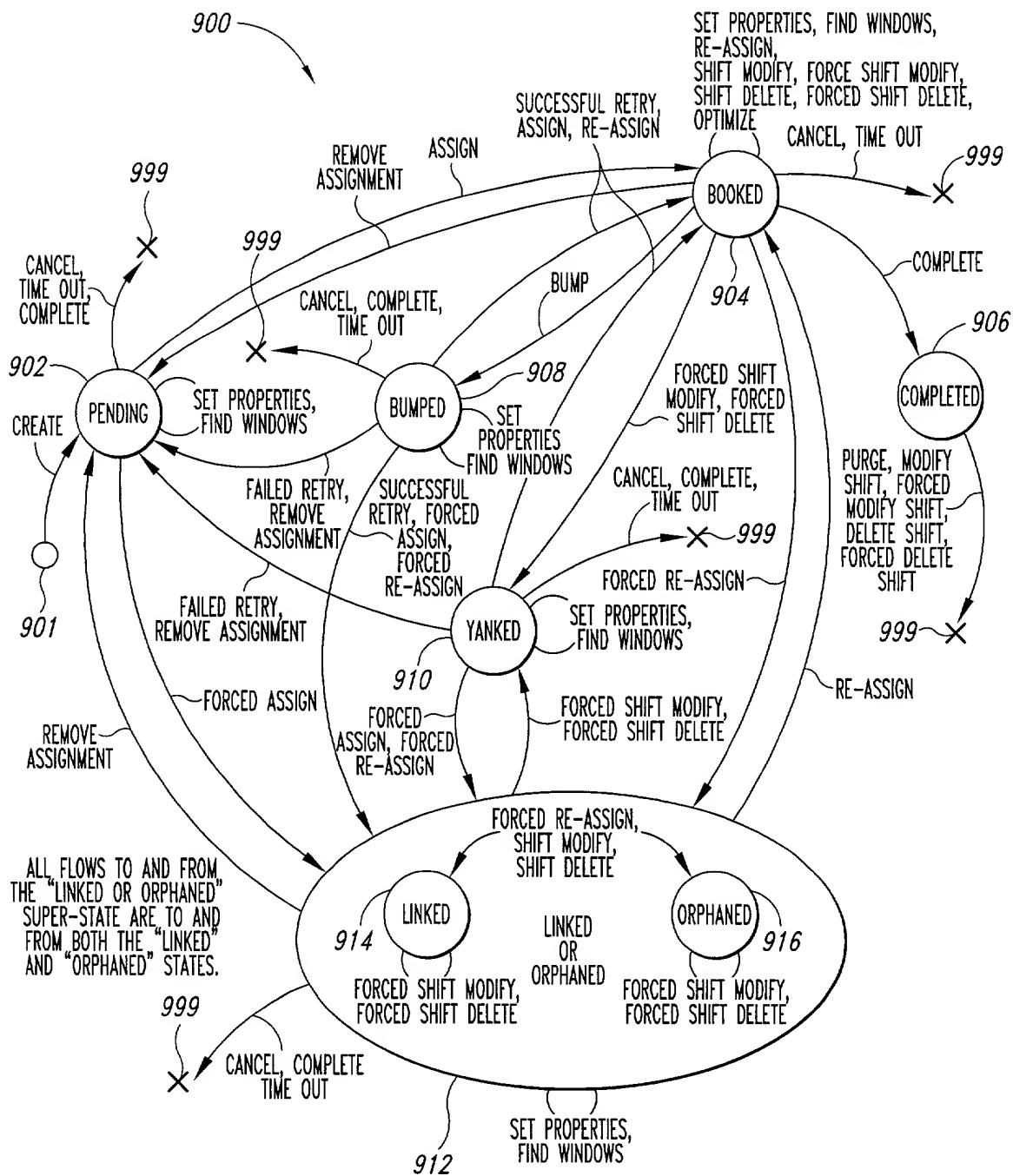


Fig. 9